Privacy Policy

At Imperial Oil, protecting the personal information of valued customers like you is very important to us. And giving you choice about how you use the essomedals.com web site is also one of our priorities.

If you choose, you can visit essomedals.com to learn more about the Esso Medals and Certificates of Achievement program, to find out exciting details about current contests and read answers to frequently asked questions. In these cases, you do not need to share any personal information with us.

However, you may also choose to visit essomedals.com at any time to register for the Esso Medals and Certificates of Achievement Program. In this case, all personal information shared with us will be used for the following purposes:

- Confirmation and shipment of orders
- Conducting customer research
- Communicating information and new details about the program

Imperial Oil will not sell any of your personal information.

Online Legal Terms and Conditions

Imperial Oil is bound by law to disclose any personal information about its customers to satisfy any law, regulation or government regulations. To that end, we will cooperate with any law enforcement body in any investigation about unlawful activity on this site.

Imperial Oil also reserves the right to protect the rights and property of Imperial Oil and its partner companies.

All personal information is maintained in a separate file for the purposes of marketing and fulfillment of the Esso Medals and Certificates of Achievement program and the marketing of goods and services by Imperial Oil alone or in conjunction with other third parties. Your file is located at the offices of Imperial Oil's representative currently located in Toronto, Ontario. Only Imperial Oil employees, and its duly authorized representatives and agents, who have a need to access your file in carrying out their responsibilities will have such access. You have the right to access the personal information contained in your file. Your registration in the program shall constitute consent to our continued maintenance of your file and to the sharing of information in your file with third parties for the purposes set out above. If you wish to access, request a correction or have us discontinue maintenance of your file, or to withdraw your consent to the use or disclosure of information in your file, or to make a complaint or inquiry, you should write to Imperial Oil, 5605 McAdam Road, Mississauga, ON L4Z 1N4, Attention: Esso Medals of Achievement or call 1-800-567-3776.